

Take Advantage of CARES from Amalgamated Medical Care Management

REMOTE MEDICAL ASSISTANT RESPONSIBILITIES:



Virtual Patient Check-in and Pre-Visit Planning

- Verify Demographics
- Reconcile Medications
- Update Vaccine History
- Provide Specialist Referrals



Manage Prescription Refills and Prior Authorizations



Appointment Scheduling

THE CARES ADVANTAGE

- Convenient Onboarding Process
 - Optimal Clinical Outcomes
- Patient Education and Referral/
Service Coordination
- Adherence to Evidence-Based Guidelines
- U.S.-Based Licensed/Credentialed Professionals
- RNs and MAs Integrated into Your Clinic's Team
- Experienced RNs with Specialized Training,
Education and Certifications
- Innovative Technology Applications

Amalgamated Medical Care Management is a premier national leading resource for a comprehensive suite of high quality care management services including Utilization Management, Case Management, Physician Review, and Nurse Helpline/Health Information. The company also offers other vital services ranging from Disease Management, Disability Management, Readmission Management, and Maternity Management, Medical Claims Review and Network Referrals.

Since 1994, Amalgamated Medical Care Management has been a valued medical management resource to diverse organizations including hospitals, physicians, health-care plan sponsors (e.g., unions, trust funds, businesses, employee assistance plans (EAPs), ERISA funds),

colleges, managed care companies, health plans, other care management firms, and government agencies such as Centers for Medicare and Medicaid Services (CMS) and Indian Health Service (IHS). They have come to rely on Amalgamated for the excellent clinical acumen of the physicians and registered nurses, knowledgeable medical directors, courteous customer service representatives and unwavering commitment to optimum patient outcomes and cost-effective healthcare.

In today's era of value-based healthcare and population health management, Amalgamated Medical Care Management has earned the reputation as a clinically strong, competent resource providing quality medical care management services 24 hours a day, 7 days a week.