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PRESS RELEASE

Amalgamated Medical Care Management Launches CARES – a New Clinical Advantage Remote Engagement Solution

Salem, New Hampshire...

Amalgamated Medical Care Management, Inc., a premier national medical care management firm and member of the Amalgamated Family of Companies, announced today the launch of its new offering, CARES, a Clinical Advantage Remote Engagement Solution, designed to address the nation's nursing shortage problem facing many hospitals, physician practices and other healthcare providers. Through CARES, healthcare providers gain access to a qualified, experienced, U.S.-based team of Registered Nurses (RNs) and Medical Assistants (MAs) who can perform various functions remotely, to alleviate the burden on existing staff already challenged by their employers' staffing shortages.

According to Amalgamated Medical Care Management's President Deborah Allwes Largoza, RN, MBA, MPH, "Today's nursing shortage is seriously compromising patient care and causing many nurses to leave their positions due to their inability to provide the highest level of care. This problem is not expected to be solved any time soon and likely to be exacerbated by our nation's increasing senior population."

According to the latest U.S. Census data, there are over 56 million adults ages 65 and older living in the U.S., with projections that by 2030, there will be over 73.1 million older adults residing in the U.S. The current nursing shortage projections including those of the U.S. Department of Health and Human Services which reported that the demand for RNs is likely to reach 3.6 million by 2030. More immediately, McKinsey & Co. reported that the U.S. will have a shortage of RNs of between 200,000 and 450,000 by 2025 unless action is taken now by healthcare stakeholders and federal leaders. The CARES program is a way for healthcare providers to take immediate action and gain significant improvements in patient care and experience, operational efficiencies, and staff-related cost savings.

Through CARES, healthcare providers can access such remote services as monitoring the electronic medical record (EMR) system for incoming messages, reviewing lab results with patients, processing medication refills, scheduling appointments, managing pending orders, and triaging patients. Remote clinic RNs can also complete telephonic assessments, provide clinical advice using establishing symptom-based protocols and evidence-based guidelines, and provide patient referrals to specialists and community resources, as well as telephonic patient education and counseling on various health topics.

CARES offers a convenient onboarding process for remotely functioning RNs and MAs. Applying Amalgamated Medical Care Management's leading-edge technologies, healthcare providers can easily connect with CARES RNs and MAs directly through their EMR system. CARES RNs and MAs can be easily integrated with a healthcare provider's office team to the extent desired. Further, RNs with specialized training, education and certifications can provide their support to specialty clinics nationwide.

For providers, along with gaining an effective solution to their nursing shortage problems, CARES enables them to improve their patients' care and overall experience, while also gaining operational efficiencies and reducing their staffing costs.

To learn more about CARES, please visit: <http://bit.ly/42fDki>

About Amalgamated Medical Care Management

Amalgamated Medical Care Management is a premier national leading resource for a comprehensive suite of high-quality care management services including Utilization Management, Case Management, Physician Review, and Nurse Helpline/Health Information. The company also offers other vital services ranging from Disease Management, Disability Management, Readmission Management, and Maternity Management, Medical Claims Review and Network Referrals.

Since 1990, Amalgamated Medical Care Management has been a valued medical management resource to diverse organizations including hospitals, physicians, healthcare plan sponsors (e.g., unions, trust funds, businesses, employer assistance plans (EAPs), ERISA funds), colleges, managed care companies, health plans, other care management firms, and government agencies such as Centers for Medicare and Medicaid Services (CMS) and Indian Health Service (IHS). They have come to rely on Amalgamated for the excellent clinical acumen of the physicians and registered nurses, knowledgeable medical directors, courteous customer service representatives and unwavering commitment to optimum patient outcomes and cost-effective healthcare.

In today's era of value-based healthcare and population health management, Amalgamated Medical Care Management has earned the reputation as a clinically strong, competent resource. The company's services are provided on a 24/7 basis, directly from its U.S.-based offices in Salem, New Hampshire. For more information, visit: www.amalgamatedbenefits.com.